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## VERSOFIT FIRE-RATED LED DOWNLIGHT



## STATEMENT ON PRODUCT DISCONTINUANCE

Dear Valued Megaman Customer,

This communication Is In response to your enquiry and to provide important information with regards to the current and ongoing situation reference MEGAMAN® VERSOFIT Fully Integrated Fire-Rated LED Downlights.

We are fully aware that this popular product is still operating effectively and providing a high-quality light source in many homes and applications; however, on occasion there may be still a need to seek replacements for faulty VERSOFIT modules, that are still within their warranty period

The following information pertains to this statement with regard to Product Discontinuance and Manufacturers Warranty on this product;

- Production of all VERSOFIT downlight fixtures and modules ceased April 2016 and last product sold into the UK market was in 2019.
- Megaman UK Ltd has a very limited supply in stock of the following module to cover premature failures:
  - 519780 8W THx Module for VERSOFIT / 2800K SMALL QUANTITY REMAINING
  - 519706 8W THx Module for VERSOFIT / 4000K NO STOCK REMAINING
- All VERSOFIT are supplied with a Warranty that the goods will be free from manufacturing faults
  for a period of 3 years from the date the product is first purchased from an authorised Megaman
  UK Ltd wholesaler, provided the goods were properly used for their intended purpose and in
  accordance with Megaman UK Ltd applicable written instructions. If the product fails before the
  3 year warranty, we will replace the faulty modules where we are able.
- Proof of purchase must be supplied with claim for new modules. This is in accordance of the terms of the Warranty and your rights under the Consumer Rights Act 2015.
- In cases where it is claimed the aesthetics of the lighting will be compromised, (ie a mixture of Cool White 4000K and Warm White 2800K) we will look to send full replacements for the lit area effected - in the warm white modules (as this is all that is currently remaining). For this to happen, we ask that the claimant submits a picture showing the number of fittings in situ with their claim and a proof of purchase. All faulty goods/modules must be returned (we will arrange collection).

We apologise for any inconvenience in advance and if you require any further assistance with regard to our VERSOFIT Fire-Rated LED Downlight range, please do not hesitate to contact our Sales Support Team on 01707 386000.

